Melissa R. Densmore (Ho)

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EDUCATION

University of California, Berkeley Aug 2005 - May 2012 PhD in Information, Management, and Systems

University College London, United Kingdom Sept 2002 – Sept 2003

M.Sc. Data Communications, Networks, and Distributed Systems

Cornell University, Ithaca, New York, United States Aug 1995 - January 1999 Bachelor in Computer Science

RESEARCH EXPERIENCE

University of Cape Town, South Africa Aug 2014 - Present **Senior Lecturer, Department of Computer Science**

Responsibilities include teaching (mobile design, HCI, software engineering and research methods) and research. Coordinator of the HPI Research School at UCT. Member of the UCT Centre in ICT4D, Science Faculty Research Ethics Committee and the Technology Innovation Agency Seed Fund Steering Committee. Currently supervising 6 Masters, 8 PhD. Graduated 2 Masters, 4 PhDs.

Microsoft Research India, Bangalore, IndiaAug 2012 - June 2014

Postdoctoral Researcher, Technology for Emerging Markets

SELECTED JOURNAL PUBLICATIONS

Human-Computer Interaction for Development: The Past, Present and Future. M. R. Ho, T. N. Smyth, M. Kam, and A. Dearden. In Information Technology and International Development (ITID), Vol. 5, No. 4. Dec. 2009.

SELECTED CONFERENCE PAPERS

- Co-designing with Mothers and Neonatal Unit Staff: Use of Technology to Support Mothers of Preterm Infants. C. Mburu, C. Wardle, Y. Joolay, and M. Densmore. In Proceedings of AfriCHI2018. ACM. Windhoek, Namibia. December 2018.
- Exploring Co-Design with Breastfeeding Mothers. C. Wardle, M. Green, C. Mburu, and M. Densmore. In Proceedings of CHI 2018, with Honorable Mention. ACM. Montreal, Canada. April 2018.
- Localize-It: Co-designing a Community-Owned Platform. M.R. Lorini, M. Densmore, D Johnson, S Hadzic, H Mthoko, G Manuel, M. Waries, and A. van Zyl. In Proc. of IDIA2018. ACM. Gauteng, South Africa. August 2018.
- Video Consumption Patterns for First Time Smartphone Users: Community Health Workers in Lesotho. 'M. Molapo, B. DeRenzi, and *M. Densmore*. In Proc. of CHI2017, with Honorable Mention. ACM. Denver, Colorado, USA. May 2017.
- **Designing with Community Health Workers; Enabling Productive Participation through Exploration.** M.
 Molapo, M. Densmore and L. Morie. In Proc. of
 AfriCHI2016. ACM. Nairobi, Kenya. November 2016.
- A First Look at Mobile Internet Use in Township Communities in South Africa. A. Phokeer, D. Johnson, M. Densmore, and N. Feamster. In Proc. of DEV 2016. ACM. Nairobi, Kenya. November 2016.
- Apps and Skits: Enabling New Forms of Village-To-Clinic Feedback for Rural Health Education. M. Molapo, M. Densmore, L. Morie. In Proceedings of DEV 2016. ACM. Nairobi, Kenya. November 2016.
- The Evolving Braid: How an Organization in Uganda Achieved Reliable Communications. M. Densmore, B. Bellows, J. Chuang, and E. Brewer. In Proc. of ICTD2013. Cape Town, South Africa. ACM. December 2013.
- Claim Mobile: When to Fail a Technology. M. Densmore. In Proc. CHI 2012. Austin, TX, USA. ACM. May 2012.

SERVICE

SIGCHI Research Ethics Committee, ACM SIGCHI Protea Chapter